



Radar 4 Vets Customer Experience Tool

The continued success of your practice as a care provider and employer relies upon the return of existing customers and the attraction of new customers. Whether or not clients return and remain loyal to the practice depends on the experience the customer has during their visit. This makes the customer's experience the most important business pillar of your practice and underlines the importance of listening to your customer's and investigating their experience.

The Radar4Vets tool allows a veterinary practice to measure its customer experience on a daily base. Having a dashboard that can tell practice managers what went well and what could improve in a close to real-time basis is essential in modern veterinary practice. Radar4Vet is based on ten questions related to a clients' recent visit and includes the Net Promotor Score. Our timely dashboard report helps clinics respond the same day, giving compliments to your staff or reach out to unhappy customers.

Knowing what your clients think about you can make all the difference in the success of your veterinary practice.

Schedule a free 20 minute consult to find the best program for your needs